Please follow the Steps below to upgrade your device:

1. Download the firmware to your PC;
2. Format you microSD card on the camera, and then connect the camera to the computer through the USB port on the camera. Copy the firmware file (FIRMWARE.bin) to the microSD card, then unplug the camera from the computer and turn it off;

***Note:*** *the firmware file (FIRMWARE.bin) could not be recognized by computer, it could just be recognized by the dash cam, so don’t try to open it on PC, just copy it to the card.*

1. Plug the camera to a power charger (not computer), or press the power button;
2. Then the camera will auto upgrade, and it will take about 30 secs to 1 min, during this time, the camera will not turn on and will not respond to any button or operation;
3. Once the dash cam upgraded successfully, it will turn on and work.
4. Please have a check the version of your device now (go to the System Setup menu and turn to the Version) and see if it is VTN28A.V26. If it is, then the camera has been upgraded successfully.
5. Format your microSD card on the camera again when the update has been completed, or the camera will upgrade itself everytime when it detects the firmware file in the card.

Update Note:

1. Fixed bugs (white/flash screen, stop recording sometimes when loop recording is off, system dead sometimes when turned on) in the previous firmware version.
2. Add a tip note in parking mode to remind users who want to switch camera mode to exit parking mode first.

Thank you!

Any question, please contact us at support@vantrue.net.

Best regards,

Vantrue Team